

July 2018 Monthly Report



PROJECT DELIVERABLES:

ACTION AREA 1 – Consultation and Outreach

- The CCC Project Steering Committee meeting was held on 6th July 2018.
- The July 2018 CCC Project monthly report was distributed to the contact list.
- The liveWELL CQ CCC Project webpage content has been drafted, and is with the Steering Committee for approval: watch this space.
- A Project Plan has been drafted to simplify the messaging for the wider community, and is with the Steering Committee for approval.

ACTION AREA 2 – Initiating Action

- The CCC Project Steering Committee are committed to ensuring the privacy, consent and collaboration elements of the project meet community expectations and organisational responsibilities. A Research Proposal has been reviewed by the Steering Committee and forwarded to CQUniversity as a potential desktop review research project. Client consent and privacy are key issues that need to be resolved before the data matching between organisations can occur.

ACTION AREA 3 – Organisational Reviews

- The Steering Committee are continuing to centralise their current Data Sharing, Privacy, Consent and Referral forms. CQHHS have provided documentation, Department of Child Safety, Youth & Women, QPS and Bidgerdii have provided overviews of their framework.
- QPS and Probation and Parole have reviewed their strategic focus in relation to the CCC Project activities. Initially, they intend to prioritise supporting community members exposed to domestic violence. Whilst there are other initiatives that prioritises urgent and immediate responses to domestic violence, the CCC Project focus will be on supporting proactive and preventative initiatives that could reduce critical incident events.
- The process of identifying the agencies' clients that will most benefit from this project is the focus for the next couple of months.

- Meeting 6/7- Police. Ashley Hull, Liam Daley, Chris Lawson, Paul Elliot. Members of the QPS have been involved with the CCC Project since its inception and are committed to improving community wellbeing and organisational efficiency. The QPS strategic focus for their agency's involvement with the CCC Project has been refocussed to prioritise Domestic Violence. For critical incidences, with the community member's consent, they connect at-risk and vulnerable people to external support via the QPS Police Referral Program. This is a network of registered service providers (such as Relationships Australia) that is managed by a Referral Coordination Service (Redbourne). It is envisaged the CCC Project will compliment this process by assisting in the prevention of critical incidences. Discussions have been initiated in regards to individual vs household situations.
- Meeting 27/7- Dep Housing and Public Works: Jocelyn Shepherd & Jordana Brady. The Department of Housing are refining the process where they identify clients that could be considered for inclusion in the CCC Project. Proposed new IT systems are resulting in some uncertainty in the short term as to what information will be reportable. In the meantime, staff are reviewing their Tenancy Management Agreement process with consideration of synergies with the CCC Project. Measures under consideration includes number of complaints, debt incurred and re-tenancies.
- Meetings- CQHHS: Susie Cameron suggested we re-introduce the CCC Project to hospital staff. Susie, Peter Bothams and Heidi Gleeson have been integral in identifying the staff members within Mental Health, Alcohol and Other Drugs and the Emergency Department that can support the project. Meetings are arranged for August.

ACTION AREA 4 – Sustaining the CCCP

- As per June 2018 Report.
- Establishing this newsletter, and creating a distribution list supports 'sharing our learnings'. This will be an ongoing activity.